

DOCTOR/CLINIC NAME:

PATIENT NAME:

ADDRESS:

MOBILE NUMBER:

EMAIL:

REASON FOR RETURN AND WHETHER THE PRODUCT IS FOR REFUND, EXCHANGE OR REPLACEMENT:

RETURN TO: EB Cosmedicals: 23 Salamander Street Dianella WA AUSTRALIA 6059

EB Cosmedicals is a highly active cosmedical skincare range. A thorough, skin consultation is recommended by a qualified EB Cosmedicals practitioner prior to using EB Cosmedicals products. EB Cosmedicals does not take responsibility for incorrectly prescribed products or misuse of products.

If you are not completely satisfied with your purchase from us, please return it for an exchange, replacement or refund with this completed Return Form. The customer is responsible for registered return postage & handling. We regret that we are unable to refund your original shipping charges unless the return was a result of our error. You will receive an email confirmation once your package has been received and processed. Returned items will be refunded using the bank details You provide us below. If you have any queries about a return or exchange, please contact Sonia@ExclusiveBeautyStudio.com.au

All returns/replacements/exchanges must be accompanied by a completed Product Return Form and original packing slip/tax invoice/receipt. You will need to;

- (a) Contact us (by email) within 30 days of you receiving the goods;
- (b) Post the goods and our original delivery slip and invoice/receipt back to us within 30 days.

All item(s) and their packaging must be:

- (i) In the original condition with all boxes and labels attached;
- (ii) Securely wrapped; and
- (iii) Goods must not have been used completely other than minimal use for the purposes of establishing they are not the desired goods for you.

(c) Once we have received, inspected and validated your goods claim, we will post out either a full replacement/exchange of the goods to you, (delivery charges will be at our cost) or if refund is required please give bank details below.

ACCOUNT NAME.....BSB.....ACCOUNT No.....